

## **Driving Team Job description**

Our team of talented and hardworking employees is our biggest asset and their well-being is our highest priority. Our objective as an employer is to provide a rewarding work environment where people can learn new skills, perform to the best of their abilities, be well rewarded for hard work and have plenty of time off to enjoy the beautiful mountains and all of the fun activities available here.

We are currently looking for a hosting support team with a commitment to guest satisfaction to join our team for the 2023/24 winter season. This is a fantastic opportunity for people who want to spend the Winter in the French Alps enjoying life in the mountains - more importantly, the snow, then we can help! This is a fantastic opportunity to get as much ski time as possible and really explore the vast Porte du Soleil as well as having the opportunity to go ski touring, snow shoeing, ice skating, husky sledging and much much more..

This is a high paced customer facing role where you need to be focused, organised, punctual, professional and friendly all at the same time, in order to ensure our guests have the best and most memorable experience possible.

We are looking for people who share our core, values which are:

- Running our business in the most sustainable and environmentally friendly way possible. We have declared a climate emergency and are working towards a position of Net Zero carbon emissions in 2023.
- Creating and supporting dynamic well-bonded teams of people who thrive on hard work, love their jobs and enjoy making the most of life in the mountains.
- Providing superb holiday experiences for our guests to ensure that they continue to come back to stay with us year after year.

# Essential criteria:

- Minimum age of 21
- Excellent level of spoken English
- Valid manual driving license the allows you to drive in Europe
- Professional driving experience is not essential but a bonus.
- Customer service experience also a bonus
- EU passport or Carte De Sejour preferable but support for Visa applications will be provided for the right candidates.

### **Benefits**

The main attraction to this position is that it allows you to ski up to 6 days per week and explore the huge and varied ski terrain of the Portes Du Soleil – 650km of linked pistes!



Be part of a high performing, supportive and fun team in one of the most beautiful places in the world

We have a strong reputation for serving exceptional food so this is an opportunity to develop your cooking skills, try lots of different food and impress your guests on a daily basis.

Work for a company that cares about your well-being

Be part of an organization that takes sustainability practices seriously and makes every effort to minimize the impact on our beautiful Alpine environment.

### The package:

The job involves working a maximum of 40 hours per week with a selection of morning shifts, day shifts and evening shifts with either 2 full days or 1 full and 2 ½ days off. This means that there is plenty of opportunity for you to ski and snowboard.

### Your role will include:

- Preparation of your van before leaving, ensuring windows are defrosted, snow chains and shovels are present and the van is clean, warm and presentable inside and out for our guests.
- Being punctual; arriving on time for pre-arranged collections with our guests, as well as being flexible and willing to do last minute collections.
- Being friendly and approachable towards people of all ages; helping them load their skis into the van, and opening and closing doors for them.
- Communicating with your team to ensure that everyone has collected their guests and no one has been left behind.
- Leaving the van in a presentable state and fuelled up ready to go for your next team mate to take over.

# Skills & experience required

- Driving experience is essential. Professional experience is a bonus but not necessary as full training will be given.
- Experience driving larger vehicles in bad conditions is also advantageous.
- •Customer service experience.
- Good level of spoken English.
- A full clean driving licence.
- EU passport or Carte De Sejour preferable but support for Visa application will be provided for the right candidates.

Our season runs from the start of December to the end of April and the role comes with an excellent package including accommodation.

For more information please get in touch with us by email at jobs@alikats.eu